Appreciation from Susquehanna County Children and Youth Services



Susquehanna County
Services for Children & Youth

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Michelle R. Graziano, MSW
Director

April 30, 2014

Renee Kresge
508 Rear West Harford St.
Milford, PA. 18337

Dear Renee:

I am very pleased with the outcome and process of the FGDM meeting for the *Hall Family. The family was very competent but I feel that Jaclyn's facilitation and guidance through the process helped this go very smoothly and resulted in a very appropriate plan for this family.
I am grateful for her attention to detail and her ability to summarize complex problems and solutions in a very concise and understandable way.

Having *Laura at the meeting was very helpful and her contribution to this family has been enormous. She has given me insight into this family and helped me understand some of the dynamics that need to be considered when working with this family.

I look forward to working with you and your organization in the future.

Sincerely,

Raymond Totten

Caseworker

We are grateful to Mr. Totten for recognizing the hard work of our team. JusticeWorks values the FGDM philosophy and the impact it has on the families we serve.
Thank you Jaclyn for doing your part in "Whatever It Takes" to provide quality care.